



City of North Las Vegas Small Business Support Webinar *Frequently Asked Questions (FAQs)*

Summary of City of North Las Vegas Small Business Support Webinar
April 1, 2020

Background

North Las Vegas City Council Members Isaac Barron and Pamela Goynes-Brown joined the Vegas Chamber and small businesses to explain some of the relief options that the City of North Las Vegas is offering at this time. The council members also addressed questions, concerns, and requests from members of the business community.

Some of the City's relief efforts include:

- Allowing a 60-day grace period for flat fee business license renewals that were due March 31.
- Working with Clark County, Henderson and Las Vegas in a coordinated effort to allow a 60-day grace period for multi-jurisdictional contractor business license renewals, which are due April 30.
- Allowing special temporary licenses for existing restaurants to sell alcohol curbside.
- Moving Self-Certification Training online for businesses that want to fast-track development projects.
- Expanding the types of inspections that are available via video.

Where can businesses get additional clarification on essential vs. non-essential designations?

The City of North Las Vegas Business licensing department is working remotely and available to answer calls and emails, including questions for clarification on essential vs. non-essential criteria. The City also has a hotline for quick guidance determining if a business is essential or non-essential. The hotline is 702.633.1520.

How can restaurants who are still open for curbside pickup and delivery get the word out that they are still open?

The Chamber has been actively reaching out to our restaurant members, and has an [online page](#) dedicated to those restaurants who are still operating. Restaurant members who do not see themselves listed are encouraged to reach out to the Chamber so we can ensure they are added to the page. Please [email](#) or call 702.641.5822 to submit your restaurant information for inclusion.

What efforts is the City of North Las Vegas making to protect closed businesses?

The City has stepped up police patrols throughout the entire jurisdiction, making safety a priority.



Why are certain businesses that are designated essential in other states not considered essential in North Las Vegas?

The City of North Las Vegas, like other Clark County jurisdictions, is basing its list of essential businesses on the guidance provided by the Governor and State Health officials. Businesses uncertain about their designation should seek clarification from the City's hotline at 702.633.1520.

How will the self-certification be affected for building projects?

The City's self-certification process remains active through its online portals. Additionally, training FAQs and videos have been added online to create additional clarity for specific types of projects.

Will the City of North Las Vegas be providing relief on sewer fees?

The City of North Las Vegas will not be shutting off sewer to businesses or residences during the state of emergency.

How can individuals volunteer to help?

Most importantly, everyone can stay home except for essential work and business and practice safe social distancing while in public. Staying healthy should be everyone's priority. Those wishing to do more can contact their local blood bank and see if they are eligible to donate blood.

This information is as of 4.1.2020, not legal advice and is provided only as a courtesy. It is subject to change. For the latest information, please go to CityofNorthLasVegas.com.